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## Customer Follow Up

At Iowa Foam Insulators we strive to meet your expectations. Please complete and return the enclosed survey at your earliest convenience. Your comments and concerns regarding our performance are very important to us. Please return by email, fax, or mail.

- Did our employees communicate with you effectively? Yes - Tom very helpful + polite - Brad did quality work + very pleasant attitude
- Was the job done in a timely fashion? If no, what delays were there?  
Yes! They had trouble with the machine breaking down a couple times + had to reschedule - But once they got here, it only took 45 minutes!
- Were you pleased with our work?  
Yes - good thorough job! Did not think they could do the crawl space to low of ceiling - but we found another company to spray our crawl space + ducts
- Was the job site left clean after the project was finished?  
Yes, cleaned up well. Did not need to trim the foam, so very little cleanup :)
- Would you refer us to family and friends? Yes, we have extra business cards to pass out!
- Do you have any further needs for: Thermal Imaging, Spray Foam, Blown In Insulation, or Retro/Injection Foam now or in the future?  
If we build or add on we'll contact you! Our neighbors are building a home in the spring - we will mention your co
- Other Comments:  
Appreciate you coming this way to help us out. I'm sure we'll be more comfortable + save on